

#### Iowa Department of Human Services

# **Child Development Home Complaint**

| V   |   |               |
|---|---|---------------|
| Name of Provider  | County  |               |
| Deb Edgerly   | linn  |               |
| Care Address  | City  | Zip Code      |
| 306 Mitchell St SW  | Cedar Rapids  | 52404         |
| Mailing Address   | City  | Zip Code      |
| above   |   |               |
| Phone   | Email   |               |
|   |   |               |
| Date of Complaint: December 5, 2014  Date of Visit: December 5, 2014  ☐ Scheduled ☐ Unannounced ☐ Non-Compliance with Regulations Found ☐ N/A | <ul><li>□ N/A</li><li>□ Compliance with Regular</li></ul> | lations Found |
| RECOMMENDATION FOR REGISTRATION:  ☐ NO CHANGES to registration status recom ☐ REVOCATION of Registration                                      | nmended   |               |
| CATEGORY OF CARE:  ☐ Category A  ☐ Category B  ☐ Category C (with no co-provider)   |   |               |

### **Summary of Complaint:**

Provider was using a very loud voice and screamning at her teen age child while caring for one child in childcare. Child care child was subjected to that behavior.

## **Rule Basis and Findings of Complaints:**

Category C (with co-provider)

110.5(1) Conditions in the home are safe, sanitary, and free of hazards.

No punishment is used which is humiliating or frightening, or causes pain or discomfort to the child. (while not disciplining her own child, her behavior with her own child could frighten or cause discomfort to the day care child)

No child is subjected to verbal abuse, threats, or derogatory remarks about the child or the child's family. Discipline is designed to help the child develop self-control, self-esteem, and respect for the rights of others.

Unannounced home visit was completed on 12 - 5 - 14 with Melody Siver, DHS coworker. At that time present in the home was Deb and her one daycare child. Melody had been to the home on 12 - 3 - 14 to discuss the situation with Deb regarding her daughter. Both Deb and her daughter were present along with the day care child on that visit. Deb was out of control during that visit. At one point during the visit Melody stated Deb was screaming at her teenager and subjecting the day care child to this behavior.

Deb acknowledged during the 12 - 3 - 14 visit she was out of control and it was not a good thing for the day care child to observe. During the home visit on 12 - 5 - 14 Deb was calm with a few tears of concern for her teenage child and her relationship with that child. Deb did agree to send her daughter to her room if things are getting out of hand and she agreed to not address things which might cause issues with her daughter while she was providing child care. She agreed to have all services for her daughter provided after her child care hours.

## **Resolution and Action Required:**

Deb agreed to have all servies for herself and her daughter during non day care hours. If the child is present and there is a blow up between Deb and her daughter, Deb's daughter will go to her room until the child care child leaves for the day. Deb will continue to take care of only the one child until things have settled down with her daughter.

| Consultant's Signature | Date            |
|------------------------|-----------------|
| Lisa Wesbrook          | January 5, 2014 |
| Supervisor's Signature | Date            |
| Karen Andrew           | January 5, 2014 |